

Book your stay with Brett/Robinson and Phoenix VI-VII Condominiums

***ASAHPERD Spring Conference & Champion Inclusion Pre-Conference Future Professional Retreat
April 10-12, 2025***

Please contact the Call Center at 1-888-633-7101 available from 7 am until 8 pm every day and reference “ASAHPERD – Group ID # 2095” to receive a 15% group discount off rental rates at time of booking on a stay of 3 or more nights (3-night minimum required).

Online reservations are not available for group discount, so please call.

- Three nights minimum per reservation.
- Occupancy normally includes a queen size sofa sleeper suitable for children.
- Condominium units are rated - **SELECT is the lowest price point**, Hi Demand, Premium and Premier rated units are at higher daily rates.

New Payment and Cancellation Policies – Please Read:

Payment Policies:

- Reservation made within 30 days of arrival must pay in full at the time of booking.
- Reservations made more than 30 days prior to arrival will require a non-refundable payment of \$199 at the time of booking. The balance will be automatically collected 30 days prior to arrival. Failure to remit full payment with 48 hours of due date will result in cancellation and forfeiture of balance.

Cancellation Policies:

- If the Reservation is cancelled within 30 days of arrival, no refund will be provided.
- If the reservation is cancelled more than 30 days before arrival, you may request a refund of all payments made for rent and fees with the exception of the non-refundable payment of \$199 made at booking.

There are no refunds for late arrival, early departures, or inclement weather.

Guests who are more that 30 days from arrival may modify a reservation by incurring a \$50 change fee. (Restrictions Apply). See Terms and Conditions listed on the Website for Restrictions.

Parking: Parking Permits are no longer included in your reservation payment. The Homeowners Association for each building manages and sells parking passes. You will receive an email from *VRPAcess* with a registration link to register and purchase your parking passes online in advance of your arrival or you can visit the service desk when you check-in.

Travel Insurance: Brett/Robinson has Vacation Travel Insurance available for purchase through Generali Insurance. You may purchase this at time of booking up to 30 days prior to arrival. The cost will vary based on length of stay. This charge can be added onto your reservation and will be payable at the time of purchase. You will have a ten (10) day period in which you may cancel this insurance and receive your money back. After the ten (10) day grace period, there will be no cancellations permitted of the insurance. **Travel Insurance purchases thru Brett Robinson are NOT refunded.**

Check-in and Check-out on site: check-in begins at 4:00 pm and check-out is before 10:00 am.

For Sale: If a property is for sale, the owner reserves the right to have their property shown to prospective buyers. Every effort will be made to schedule the showing at a convenient time.

Owners: The individual condos are privately owned. The owner has the right to ask a guest to be moved to an alternative condominium with like bedding.

Special Requests and Unit Changes/Moves: Every effort will be made to accommodate special requests for height levels and bedding types when possible. Brett/Robinson could potentially be required to move your rental to a different unit due to owner requests, water damage, or removal of that unit from the Brett/Robinson rental program. Every effort will be made to move you to a like unit in the same property as originally booked, or in one of our many like properties. If there are no like units, you will be given the option to 1) cancel and receive a full refund, 2) receive a refund in difference in rate if a lower rate, or 3) pay the difference in rate if moved to a higher rate.

Every effort is made to accommodate guests' request for specific units. However, substitution of comparable properties, which may be located in a different condominium building from original reservation, may be made without notice or liability should the property you reserved becomes unavailable for rent. In the event of a substitution, you may choose a comparable available property at the published rate (with your group's discount) or receive a refund of your initial payment less the reservation processing fee.